



Dogness Cube App Feeder User Manual - F11



BEFORE USING THIS PRODUCT, PLEASE READ THIS MANUAL.

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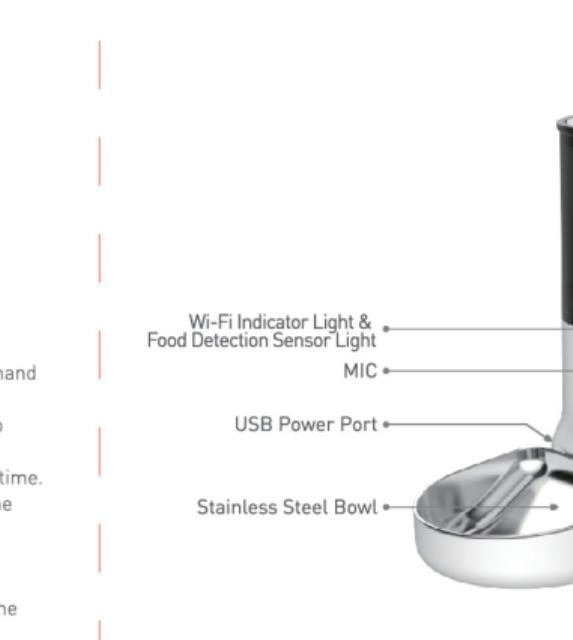
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NOTE: In an effort to provide the best experience for you and your pet, we continually make updates and improvements to our products periodically. This user manual may have slight differences from the actual product.

PRODUCT CONTENTS



SPECIFICATIONS

Product Name: Dogness Cube App Feeder

Model: F11

Capacity: 4 Liters

Size: L 13.82" x W 7.99" x H 12.68"

Weight: 4.19 lbs.

Material: ABS/ Stainless steel

Network: Wi-Fi 2.4GHz (not compatible with 5GHz WiFi)

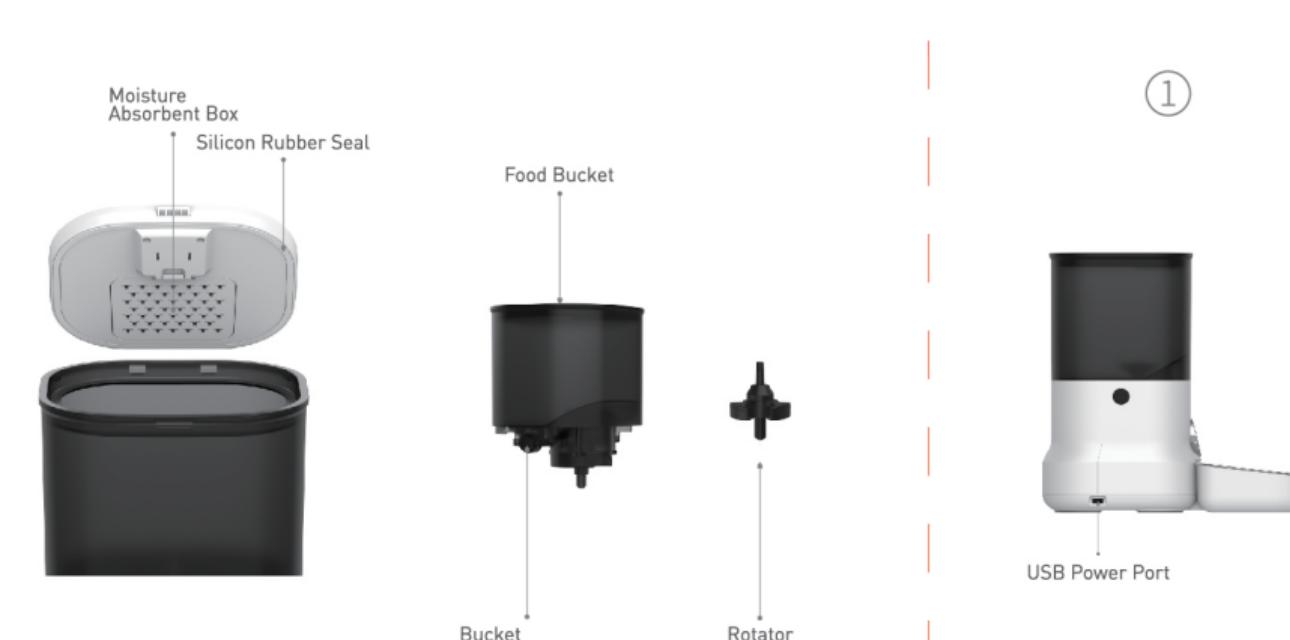
Smartphone Compatibility: iPhone 7 or above, Android 5 or above

Application: Dogness App

Power: Input 100-240V 50/60Hz 0.4A; Output 5.0V, 1000mA, Back-up power with 3 "D" batteries (not included)

Includes: Feeder, Stainless Steel Bowl, USB Powercord & Adapter.

PRODUCT OVERVIEW



POWER SUPPLY

MANUAL FEEDING: Short press the button to dispense food.

RESET FEEDER: Press and hold the button for 6 seconds to reset to the factory setting.

NOTE: Batteries power provide sufficient power to maintain a network connection.

Wi-Fi LIGHT: Flashing Green connecting to WiFi. Solid Green connected to WiFi.

Battery power should be used only during power failure or outages.



<h2>PRECAUTIONS</h2> <p>1. Fill the food bucket before using the feeder for the first time. 2. When plugging and unplugging the adapter, do not pull on the power cord directly. 3. Don't insert foreign objects into the feeder, modify or attempt to repair the product without prior authorization from a Dogness representative. 4. Please use the original power adapter and original USB power cable. 5. When using battery power only, the feeder will operate off-line but it will maintain the feeding schedule. Battery power provides just enough energy to feed, it lacks sufficient power to support the camera or other app functions. 6. This product uses 3.0 size batteries (No. 1 batteries). It is recommended to use alkaline batteries, which is stronger energy and endurance, longer service life. 7. Please dispose of all used batteries properly and according to your local or national regulations. Please remove the batteries if the feeder is not to be used for an extended period to prevent leak damage. 8. This product is only suitable for indoor use, avoid direct sunlight exposure. 9. This device contains electronic parts and is not waterproof. It is not recommended to use in moist or wet environments. 10. This is not a toy, those who lack relevant experience and knowledge (including children) must use it under the supervision and guidance of a responsible adult. 11. Clean and maintain this product. 12. If the product fails or produces smoke, or abnormal heat, please disconnect from power and contact customer service at (U.S.): 1-833-DOGNESS (364-6377).</p>	<h2>INSTALL THE DOGNESS APP</h2> <p>Q. I am connected to 2.4G Wi-Fi but still can't connect? A. Reset the feeder by pressing and holding the button on the side of the feeder for 5 seconds, when the green light starts to flash slowly, proceed to setting up the feeder with the App again.</p> <p>Q. Is there another way to connect to the feeder? A. Trying the device hot spot connection method. On the page where the App failed to connect, click the orange font "Reconnect" device hot spot connection mode which is under "Reconnect". Before using the hotspot connection, press the RESET button for 5 seconds until the indicator light is blue, then enter the device selection page, select the device to be connected, and follow the prompts.</p> <p>Q. Can I still have trouble, who can contact? A. Contact customer service at 1-833-DOGNESS (364-6377).</p> <p>Q. What's the food dispense? A. The food bucket may be empty, the Wi-Fi network is disconnected or delayed or it is obstructed.</p> <p>Q. What's the login fail? A. First, make sure that the network is normal and if you share the feeder with a friend, click to see if they're logged in the account. Otherwise, it is recommended to re-install the App again. Android users can clear the cache by going to settings in the smartphone and trying again.</p> <p>Q. What's the change my account number and information with the App, how do I do that? A. The App does not support replacement of the account. It's suggested to set up a new account using a different email address or phone number than previously used. Make sure to uninstall and re-install the App.</p> <p>Q. Why can't connect the feeder to the internet? A. The feeder is compatible with 2.4Ghz Wi-Fi network only, if you have both 2.4Ghz and 5Ghz Wi-Fi (also known as Dual-Band Wi-Fi), make sure your smartphone is connected to the 2.4Ghz Wi-Fi band. Then during the set up process within the App, enter your 2.4Ghz Wi-Fi name and password when prompted. Both your smartphone and the Feeder must be connected to 2.4Ghz Wi-Fi. If you're not sure what Wi-Fi (most commonly used). The feeder is operational once it is connected to your Wi-Fi network.</p>							
<h2>FEEDER & SMARTPHONE PAIRING</h2> <p>Description of the indicator light functions</p> <table border="1"><thead><tr><th>Function</th><th>Description</th></tr></thead><tbody><tr><td>Reset Button</td><td>1. Pressing twice will manually feed serving. 2. Press and hold for 6 seconds until it makes a "D-D-D" sound. 3. There is another way to connect to the feeder? 4. Trying the device hot spot connection method. On the page where the App failed to connect, click the orange font "Reconnect" device hot spot connection mode which is under "Reconnect". Before using the hotspot connection, press the RESET button for 5 seconds until the indicator light is blue, then enter the device selection page, select the device to be connected, and follow the prompts.</td></tr><tr><td>Wi-Fi Indicator Light & Food Detection Sensor Light</td><td>1. Green status indicator: ①Slow Flash: configuration mode, feeder is ready to connect to your Wi-Fi network. ②Fast Flash: pairing mode, feeder is attempting to connect to the Wi-Fi network. ③Solid Light: connected, normal operation. ④Slow Flash after successful reset. 2. Red Light: ①Solid: battery powered. ②Slow Flash: Food Blockage. 3. What's the food dispense? A. The food bucket may be empty, the Wi-Fi network is disconnected or delayed or it is obstructed. 4. What's the login fail? A. First, make sure that the network is normal and if you share the feeder with a friend, click to see if they're logged in the account. Otherwise, it is recommended to re-install the App again. Android users can clear the cache by going to settings in the smartphone and trying again.</td></tr><tr><td>Voice Recording Function</td><td>1. Open the Dogness App, go to settings, Recording settings, Add Recording, click the recording button on your smartphone to talk to the device, automatically end recording after 10 seconds countdown. Click the trial and listen to the recording. 2. Number of recordings: A. The App does not support replacement of the account. It's suggested to set up a new account using a different email address or phone number than previously used. Make sure to uninstall and re-install the App. B. If you have any other questions, please visit our website at http://www.dogness.com.</td></tr></tbody></table> <p>FAQ</p> <p>Q. Why can't connect the feeder to the internet? A. The feeder is compatible with 2.4Ghz Wi-Fi network only, if you have both 2.4Ghz and 5Ghz Wi-Fi (also known as Dual-Band Wi-Fi), make sure your smartphone is connected to the 2.4Ghz Wi-Fi band. Then during the set up process within the App, enter your 2.4Ghz Wi-Fi name and password when prompted. Both your smartphone and the Feeder must be connected to 2.4Ghz Wi-Fi. If you're not sure what Wi-Fi (most commonly used). The feeder is operational once it is connected to your Wi-Fi network.</p>	Function	Description	Reset Button	1. Pressing twice will manually feed serving. 2. Press and hold for 6 seconds until it makes a "D-D-D" sound. 3. There is another way to connect to the feeder? 4. Trying the device hot spot connection method. On the page where the App failed to connect, click the orange font "Reconnect" device hot spot connection mode which is under "Reconnect". Before using the hotspot connection, press the RESET button for 5 seconds until the indicator light is blue, then enter the device selection page, select the device to be connected, and follow the prompts.	Wi-Fi Indicator Light & Food Detection Sensor Light	1. Green status indicator: ①Slow Flash: configuration mode, feeder is ready to connect to your Wi-Fi network. ②Fast Flash: pairing mode, feeder is attempting to connect to the Wi-Fi network. ③Solid Light: connected, normal operation. ④Slow Flash after successful reset. 2. Red Light: ①Solid: battery powered. ②Slow Flash: Food Blockage. 3. What's the food dispense? A. The food bucket may be empty, the Wi-Fi network is disconnected or delayed or it is obstructed. 4. What's the login fail? A. First, make sure that the network is normal and if you share the feeder with a friend, click to see if they're logged in the account. Otherwise, it is recommended to re-install the App again. Android users can clear the cache by going to settings in the smartphone and trying again.	Voice Recording Function	1. Open the Dogness App, go to settings, Recording settings, Add Recording, click the recording button on your smartphone to talk to the device, automatically end recording after 10 seconds countdown. Click the trial and listen to the recording. 2. Number of recordings: A. The App does not support replacement of the account. It's suggested to set up a new account using a different email address or phone number than previously used. Make sure to uninstall and re-install the App. B. If you have any other questions, please visit our website at http://www.dogness.com .
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<p>Entrusting Party: Dogness Group LLC Address of Entrusting Party: 4116 W Spring Creek Pkwy, Plano, TX 75024 Manufacturer: Jiasheng Enterprise Co., Ltd. Address of Manufacturer: No. 3 W Yuehua Rd, Tongsha New Industry Park, Dongguan, Guangdong, China 523127 Website: www.dogness.com Customer Service Hotline (U.S.): 1-833-DOGNESS (364-6377)</p> <p>QC PASS</p>	<p>Q. I am connected to 2.4G Wi-Fi but still can't connect? A. Reset the feeder by pressing and holding the button on the side of the feeder for 5 seconds, when the green light starts to flash slowly, proceed to setting up the feeder with the App again.</p> <p>Q. Is there another way to connect to the feeder? A. Trying the device hot spot connection method. On the page where the App failed to connect, click the orange font "Reconnect" device hot spot connection mode which is under "Reconnect". Before using the hotspot connection, press the RESET button for 5 seconds until the indicator light is blue, then enter the device selection page, select the device to be connected, and follow the prompts.</p> <p>Q. Can I still have trouble, who can contact? A. Contact customer service at 1-833-DOGNESS (364-6377).</p> <p>Q. What's the food dispense? A. The food bucket may be empty, the Wi-Fi network is disconnected or delayed or it is obstructed.</p> <p>Q. What's the login fail? A. First, make sure that the network is normal and if you share the feeder with a friend, click to see if they're logged in the account. Otherwise, it is recommended to re-install the App again. Android users can clear the cache by going to settings in the smartphone and trying again.</p> <p>Q. What's the change my account number and information with the App, how do I do that? A. The App does not support replacement of the account. It's suggested to set up a new account using a different email address or phone number than previously used. Make sure to uninstall and re-install the App.</p> <p>Q. Why can't connect the feeder to the internet? A. The feeder is compatible with 2.4Ghz Wi-Fi network only, if you have both 2.4Ghz and 5Ghz Wi-Fi (also known as Dual-Band Wi-Fi), make sure your smartphone is connected to the 2.4Ghz Wi-Fi band. Then during the set up process within the App, enter your 2.4Ghz Wi-Fi name and password when prompted. Both your smartphone and the Feeder must be connected to 2.4Ghz Wi-Fi. If you're not sure what Wi-Fi (most commonly used). The feeder is operational once it is connected to your Wi-Fi network.</p>							