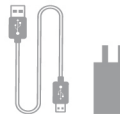




Dogness Cube App Feeder User Manual - F11



BEFORE USING THIS PRODUCT, PLEASE READ THIS MANUAL.

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ABOUT THE PRODUCT MANUAL

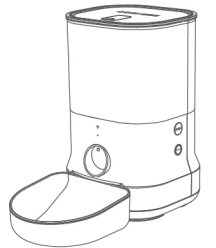
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AUTHORIZATION STATEMENT

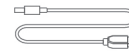
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PRODUCT CONTENTS



Feeder X1



USB Powercord X1



USB Adapter X1



User Manual X1



Warranty Card X1

NOTE: In an effort to provide the best experience for you and your pet, we continually make updates and improvements to our products periodically. This user manual may have slight differences from the actual product.

SPECIFICATIONS

Product Name: Dogness Cube App Feeder
Model: F11
Capacity: 4 Liters
Size: L 13.82" x W 7.99" x H 12.68"
Weight: 4.19 lbs.
Material: ABS/ Stainless steel
Network: Wi-Fi 2.4GHz (not compatible with 5GHz, WiFi)
Smartphone Compatibility: iPhone 7 or above, Android 5 or above
Application: Dogness App
Power: Input 100-240V 50/60Hz 0.4A; Output 5.0V, 1000mA, Back-up power with 3 "D" batteries (not included)
Includes: Feeder, Stainless Steel Bowl, USB Powercord & Adapter.

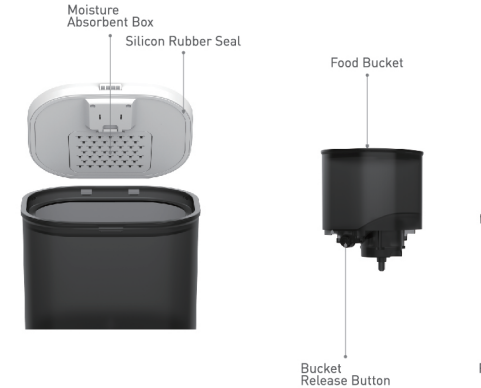
FEATURES

- **SCHEDULED FEEDINGS:** Program up to 12 meals a day, 1 to 39 portions per meal, or feed on demand with a push of a button on the App or the feeder.
- **WI-FI ENABLED:** Connects to your homes 2.4Ghz Wi-Fi network through the free Dogness App, no fees required.
- **CLOG - FREE DISPENSER:** Anti-food jamming design ensures the food is delivered on time, every time.
- **INSECT & MOISTURE RESISTANT:** Built-in top cover silicone seal keeps the food fresh and dry. The food outlet closure prevents insect and moisture build-up.
- **DUAL- POWER SUPPLY:** Includes a 10' ft. USB power cord and a backup battery compartment (requires 3 "D" size batteries, not included).
- **SEE-THROUGH FOOD CONTAINER:** The semi-transparent food container makes it easy to check the food level without opening the lid.
- **SPEAKER & MIC:** Record and personalized a message to announce at each feeding.
- **EASY CARE:** The stainless steel bowl and the food hopper are removable for cleaning.
- **PAW PROOF:** Push-and-pull lid and food outlet closure keep it inaccessible to prying paws.
- **LARGE CAPACITY:** Translucent food hopper holds up to 4 Liters of Dry pet food.
- **CONNECTION OPTIONS:** Connect the device by scanning the QR Code, Bluetooth or Hot Spot.
- **AI COMPATIBILITY:** Alexa.

PRODUCT OVERVIEW



MANUAL FEEDING: Short press the button to dispense food.
RESET THE FEEDER: Press and hold the button for 6 seconds to restore to the factory setting.
WI-FI LIGHT: Fast Flashing Green (connecting to Wi-Fi), Solid Green (connected to Wi-Fi).

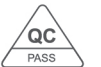


POWER SUPPLY



NOTE: Battery power provides the minimal amount to maintain the established feeding plan. It does not provide sufficient power to maintain a network connection. Battery power should be used only during power failures or outages.

Entrusting Party: Dogness Group LLC
Address of Entrusting Party: 4116 W Spring Creek Pkwy, Plano, TX 75024
Manufacturer: Jiasheng Enterprise Co., Ltd.
Address of Manufacturer: No. 3 W Yuehua Rd, Tongsha New Industry Park, Dongguan,
Guangdong, China 523127
Website: www.dogness.com
Customer Service Hotline (U.S.): 1-833-DOGNESS (364-6377)



Power on the feeder by plugging the USB cord and adapter into a power outlet.
Make sure both your smartphone and the feeder are using the same 2.4Ghz Wi-Fi network.
(not compatible with 5Ghz Wi-Fi).

INSTALL THE DOGNESS APP

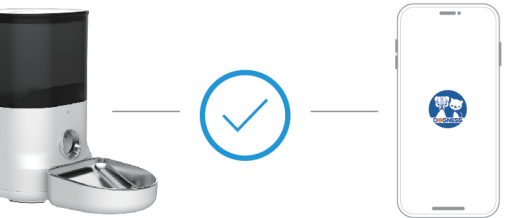


Android 5.0 version or above
IOS 7.0 version or above



DOWNLOAD THE APP OR SCAN THE QR CODE TO INSTALL

FEEDER & SMARTPHONE PAIRING



The feeder can be connected to the App using three different methods: 1. Scanning of the QR code on the feeder, 2. Bluetooth pairing or connecting the device via hot spot, 3. Manual Set-up (most commonly used). The feeder is operational once it is connected to your Wi-Fi network.

Description of the indicator light functions	
Function	Description
Reset Button	1. Pressing twice will manually feed 1 serving. 2. Press and hold for 6 seconds until it makes a "Di-Di Di" sound to reset the feeder.
Wi-Fi Indicator Light& Food Detection Sensor Light	1. Green status indicator: ①Slow Flash; configuration mode, feeder is ready to connect to your Wi-Fi network. ②Fast Flash; pairing mode, feeder is attempting to connect to the Wi-Fi network. ③Solid Light; connected, normal operation. ④Slow Flash after successful reset. 2. Red Light: ①Solid: Battery powered. ②Slow Flash: Food Blockage.
Voice Recording Function	1. Open the Dogness App, go to settings, Recording settings. Add Recording click the recording button on your smartphone to talk to the device, automatically end recording after 10 seconds countdown. Click the Trial and listen to the recording. 2. Number of recordings: 1

PRECAUTIONS

1. Fill the food bucket before using the feeder for the first time.
2. When plugging and unplugging the adapter, do not pull on the power cord directly.
3. Don't insert foreign objects into the feeder, modify or attempt to repair this product without prior authorization from a Dogness representative.
4. Please use the original power adapter and original USB power cable.
5. When using battery power only, the feeder will only operate offline but it will maintain the feeding schedule. Battery power provides just enough energy to feed, it lacks sufficient power to support the camera or other app functions.
6. This product can use 3 D size batteries (No.1 batteries). It is recommended to use alkaline batteries, which is stronger energy and endurance, longer service life.
- Please dispose of all used batteries properly and according to your local or national regulations. Please remove the batteries if the feeder isn't or won't be used for an extended period to prevent leak damage.
7. This product is only suitable for indoor use, avoid direct sunlight exposure.
8. This device contains electronic parts and is not waterproof. It is not recommended to be used in moist or wet environments.
9. This product is not suitable for any other purposes except feeding pets.
10. This is not a toy, those who lack relevant experience and knowledge (including children) must use it under the supervision and guidance of a responsible adult.
11. Clean and maintain this product.
12. If the product fails or produces smoke, or abnormal heat, please disconnect from power and contact customer service at (US) 1-833-DOGNESS (364-6377).

FAQ

Q. Why can't I connect the feeder to the internet?
A. The feeder is compatible with 2.4Ghz Wi-Fi networks only, if you have both 2.4Ghz and 5Ghz Wi-Fi (also known as Dual-Band Wi-Fi), make sure your smartphone is connected to the 2.4Ghz Wi-Fi band. Then during the set up process within the App, enter your 2.4Ghz Wi-Fi name and password when prompted. Both your smartphone and the Feeder must be connected to 2.4Ghz Wi-Fi. If you're not sure what Wi-Fi band you have contact your internet provider for more information.

Q. I am connected to 2.4 Wi-Fi and I still can't connect?
A. Reset the feeder by pressing and holding the button on the side of the feeder for 6 seconds, when the green light starts to flash slowly, proceed to setting up the feeder within the App again.

Q. Is there another way to connect to the feeder?
A. Try using the device "hot spot" connection method. On the page where the App failed to connect, click the orange font "Reconnect to device hot spot connection mode" which is under "Reconnect". Before using the hot spot connection, press the RESET button for 6 seconds until the indicator light flashes blue, then enter the device selection page, select the device to be connected, and follow the prompts.

Q. I am still having trouble, who can I contact?
A. Contact customer service at 1-833-Dogness (364-6377).

Q. Why won't the food dispense?
A. The food bucket may be empty or the Wi-Fi network is disconnected or delayed or it could be obstructed.

Q. What can I do if my App account suddenly fails to login?
A. First, make sure that the network is normal and if you share the feeder with a friend check to see if they're logged into the account. Otherwise, it is recommended to reinstall the App again. Android users can clear the cache by going to settings in their smartphone and try again.

Q. I want to change my account number and information within the App, how do I do that?
A. The App does not support direct replacement of the account. It's suggested to set-up and register a new account using a different email address or phone number than previously used. Make sure to uninstall and reinstall the App.
If you have any other questions, please visit our website at <https://www.dogness.com>.