

# Dogness Rover Cam Feeder User Manual





### BEFORE USING THIS PRODUCT, PLEASE READ THIS MANUAL

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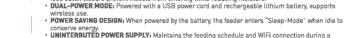
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## PRODUCT CONTENTS









SPECIFICATIONS

Size: L13.8"x W7.99" x H12.68"

Rechargeable Battery: 5000mAh

FFATURES

Product Name: Dogness Rover Cam Feeder

Material: ABS. Stainless Steel ABS. Melamine

Camera: HD 1080P. Wide-View Lens with Night Vision

Network: Wi-Fi 2.4GHz (not compatible with 5GHz. WiFi)

\*The device needs to be used with a 5V/2A power adaptor.

smartphone, cloud storage not required.

smartphone to replenish the supply.

Simple to disassemble and clean

· AI COMPATIBILITY: Alexa

Smartphone Compatibility: Android 5 or above, iPhone 7 or above

Includes: Feeder, USB Power Cord . Food Bowl, User Manual & Warranty

food outlet closure prevent insects from entering while reducing moisture.

your smartphone. Personalized a message to announce at each feeding. DURARI F. Detachable thickened food how wear-resistant and easy to clean

• HD CAMERA: View live streaming video, take photos and record videos in HD 1080P directly on your

CAPACITY: Holds up to 4 liters of dry kibble, feeds up to 20 meals per day 39 portions per meal.

· CLOG - FREE DISPENSER: Anti-food jamming design ensures the food is delivered on time, every

LOW FOOD NOTIFICATION: When the food level is low, it will automatically send a notice to your

REMOVABLE TRANSPARENT BUCKET: With the transparent bucket it's easy to see the food level

PAW PROOF: Push-and-pull lid and food outlet closure keep it inaccessible to prving paws.

HEAR & SPEAK: With a built-in microphone and speaker you can listen and speak to your pet through

INSECT & MOISTURE-RESISTANT: Built-in top cover silicone seal keeps the food fresh and dry. The

USB Powercord X1

User Manual X1

Warranty Card X1

NOTE: In an effort to provide the best user experience for you and your pet, our products are continually updated and improved. Therefore this user manual may have slight differences from the actual product

## PRODUCT OVERVIEW



Moisture Absorbent Box

Silicon Rubber Seal

Built-in Food Bucket



Power Button: When connected to power, press the power button to ensure the feeder is turned on

## POWER SUPPLY





SLEEP MODE:

When using battery power, after a short idle period the feeder will enter low-power sleep mode to conserve energy. Functions of the feeder will be limited to the scheduled feeding plan and notifications. Full functions will be restored including the camera when the app is

Power on the feeder by plugging the USB cord and adapter into a power outlet. press the power button to ensure the feeder is turned on. Make sure both your smartphone and the feeder are using the same 2.4Ghz Wi-Fi network.

(not compatible with 5Ghz Wi-Fi). To maintain a reliable network connection, please place the feeder within

close proximity to the WiFi router.

## INSTALL THE DOGNESS APP



Scan the QR code to download the "Dogness"App

DOWNLOAD THE APP OR SCAN THE OR CODE TO INSTALL

The feeder can be connected to the App using three different methods: 1. Scanning of the QR code on the feeder, 2. Bluetooth pairing or connecting the device via hot spot, 3. Manual Set-up

## FEEDER & SMARTPHONE PAIRING



[most commonly used]. The feeder is operational once it is connected to your Wi-Fi network.

| Description of the indicator light functions                |  |
|---|--|
| Function  | Description  |
| Reset Button  | Pressing twice will manually feed 1 serving.     Press and hold for 6 seconds until it makes a "DingDong" sound to reset the feeder.   |
| Food Detection<br>Sensor Light                              | When the food level is at or less than 25% full, the yellow light will begin to flash. $\label{eq:controller}$   |
| Wi-Fi Indicator Light<br>& Food Blockage<br>Detection Light | Green indicator Light:  1. Slow Flash; configuration mode, feeder is ready to connect to your Wi-Fi network.  2. Fast Flash; pairing mode, feeder is attempting to connect to the Wi-Fi network.  3. Solid Light; connected, normal operation.  Red Indicator Light: Slow Flash: Food is Blocked.  OFF: In Sleep Mode & Battery Powered. |
| Voice Recording<br>Function                                 | Open the Dogness App, go to settings, Recording settings.Add     Recording click the recording button on your smartphone to talk to the device, release the recording button. click the Trial and listen to the recording.     Number of recordings: 3   |

1. Battery Charging: Solid Red Light

4. Normal Operation: Light is Off

## **PRECAUTIONS**

- 1. Fill the food bucket before using the feeder for the first time.
- 2. When plugging and unplugging the adapter, do not pull on the power cord directly.
- 3. Don't insert foreign objects into the feeder, modify or attempt to repair this product without prior authorization from a Dogness representative.
- 4. Please use the original USB power cable.
- 5. When the food level indicator light is on the feeder contains about 50 portions only 50 estimate for each portion). Please add food ASAP.
- 6. This product is only suitable for indoor use, avoid direct sunlight exposure.
- 7. This device contains electronic parts and is not waterproof. It is not recommended to be used in moist or wet environments.
- 8. This product is not suitable for any other purposes except feeding pets.
- 9. This is not a toy, those who lack relevant experience and knowledge (including children) must use it under the supervision and guidance of a responsible adult.
- 10. Clean and maintain this product.

- Q. Why is the indicator light on when i first use it?
- A. Fill the bucket with dry food above the sensor window and press the reset button and the light will disappear.
- Q. Why cant i connect the feeder to the internet?
- A. The feeder is compatible with 2.4Ghz Wi-Fi networks only, if you have both 2.4Ghz and 5GHz Wi-Fi (also known as Dual-Band Wi-Fi], make sure your smartphone is connected to the 2.4Ghz Wi-Fi band. Then during the set up process within the App, enter your 2.4Ghz Wi-Fi name and password when prompted. Both your smartphone and the Feeder must be connected to 2.4Ghz Wi-Fi. If you're not sure what Wi-Fi band you have contact your internet provider for more information.
- Q. Lam connected to 2.4 Wi-Fi and i still can't connect?
- A. Reset the feeder by pressing and holding the button on the side of the feeder for 6 seconds, when the green light starts to flash slowly, proceed to setting up the feeder within the App again.
- Q. Is there another way to connect to the feeder?
- A. Try using the device "hot spot" connection method. On the page where the App failed to connect, click the orange font "Reconnect to device hot spot connection mode" which is under "Reconnect". Before using the hot spot connection, press the RESET button for 2 seconds until the indicator light flashes blue, then enter the device selection page select the device to be connected, and follow the prompts.
- Q. Why wont the food dispense?
- A. The food bucket may be empty or the Wi-Fi network is disconnected or delayed or it could be obstructed.
- Q. Why is the video feed blank or nonexistent?
- A. Check to ensure it's still connected to the Wi-Fi network or if the feeder has lost power. It might just need to be refreshed, you can refresh the video feed by opening and closing the feeder icon within the app.

- Q. What can I do if my App account suddenly fails to login?
- A. First, make sure that the network is normal and if you share the feeder with a friend check to see if they're logged into the account. Otherwise, it is recommended to reinstall the App again. Android users can clear the cache by going to settings in their smartphone and try again.
- Q. I want to change my account number and information within the App. how do i do that?
- A. The App does not support direct replacement of the account. It's suggested to set-up and register a new account using a different email address or phone number than previously used. Make sure to uninstall and reinstall the App.
- If you have any other questions, please visit our website at https://www.dogness.com.

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Manufacturer: Jiasheng Enterprise Co., Ltd.

Address of Manufacturer: No.18 Dongkebei Road, Tongsha Industrial Zone, Dongcheng

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